# InSight & EnLIGHT for a Public Decision Making ECOsystem

Project presentation at JPI Urban Europe Brussels, February 13, 2019

Kjell Borking, kjell@preference.nu Anders Lundkvist, anders@allies.se InSight & EnLIGHT aims to enable a user-friendly, online, and transparent workflow for urban planning by integrating and adapting existing market survey and decision analysis methods.

#### The challenge from the city

The planning of decision-making processes in local or regional governments involve both the intentions and objectives of the government itself, as well as unknown and intertwined objectives of the set of stakeholders who are directly or indirectly affected by proposed future directions. Current ways of accomodating for citizen's and stakeholder's inputs to the planning process are both time consuming and difficult for the city's decision makers to incorporate in the decision process.

#### InSight & EnLIGHT

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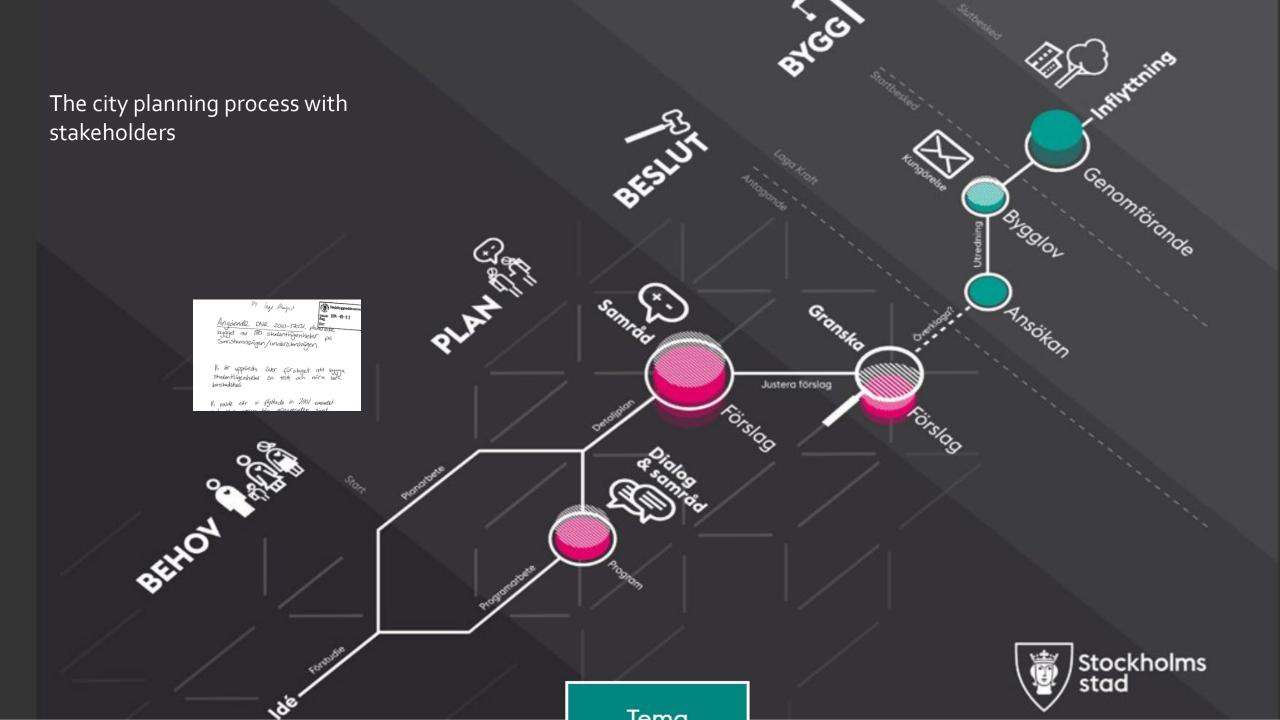
Partners: Preference AB, Allies AB, eGovLab of Stockholm University and the International Institute for Applied Systems Analysis, IIBW

#### Finding the solution

An informed and transparent decision process for sustainable decision-making in urban planning as well as closing gaps between stakeholders. The project will develop a digitalized and user-friendly workflow that aspires to reach out to informants in an attractive and scalable way. Further, to collect and aggregate insights from stakeholders, interest groups and experts, to evaluate proposed action plans and finally, to allow stakeholders to view the whole process from survey to aggregated results and decisions in a digital and transparent way.

#### **Key benefits**

Scalable and cost-effective solutions to enable **early, proactive citizen participation** for empowerment in public decision processes, transparency around all stakeholder groups inputs and the provision of tools for making rational and sustainable decisions in complex environments



## InsightWheel

To involve cizens and other important stakeholder groups into the desicision making process is getting common. Altohough vital insights often get lost in vast materials with no effect at all.

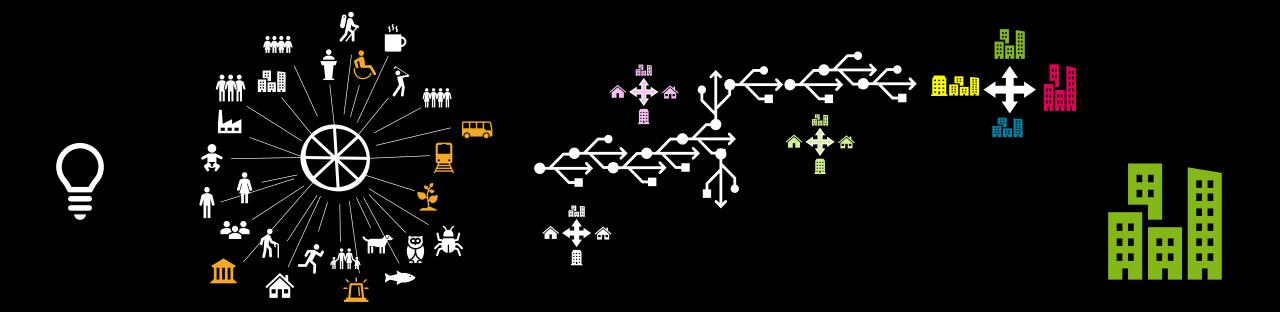
The InsightWheel is a stakeholder dialogue tool which produce insights and makes it possible to ask questions to the material through out the process. A potential center part of any project or innovation- and communication process that faces a complex stakeholder reality.

This also aligns with the increasing interest for citizenship dialogue.



Whats is really the idea? Really?

#### Forced/prompted democracy



Show Stopper Stakeholders

Informed decision

Responsive Holistic Yearly Thematic Honoring Mathematical

# rhythm™ OF THE MATTER

Evidence- and Stakeholder based Support system for Public decision making in Smart Sustainable Cities





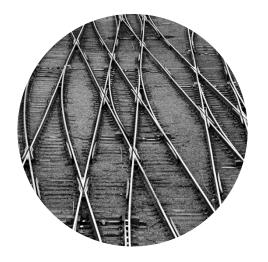
#### **WHAT**

- Tool for complex decision making
- **Index** for learning societies
- · Live citizenship dialogue and agenda



#### **ADDED VALUE**

- pre decision making discussions
- Increased democracy values in public decisionmaking
- Transparency and platform for public information and communication



#### HOW

- **Default** solution as platform for **Stakeholder involvement** with an open methodology
  - Al-Validation
  - Powered by Mathematics



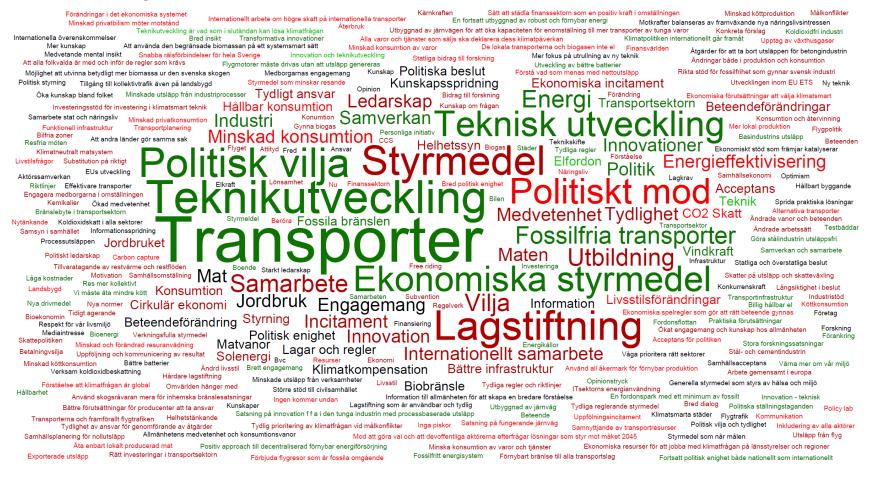
#### **PRINCIPLES**

- Stakeholder respect
- Holistic
- Continuity
- Democracy
- Transparency
- Effect
- Systematic

### Intressentagendan idag

Fråga: Vilka faktorer tror du kommer bli avgörande för att 0 nettoutsläpp 2045 skall nås - vad behöver finnas på agendan?





Färgkodning: "Hur väl tycker du att de faktorer du nämnt adresseras idag av samhällets aktörer (privata och offentliga)?" Skala 1-5.

- Inte alls
- Inte
- Neutralt
- Väl

**ALLIES** 

■ Mycket väl

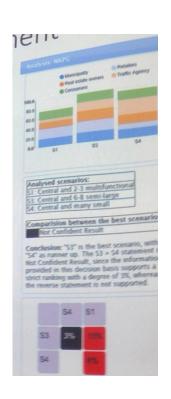
Totalt 156 respondenter Forskningsinstitut, 28 st Myndigheter, 33, st NGO:s, 16 st Kommuner, länsstyrelser och landsting, 50 st Näringslivsorganisationer och näringsliv, 29 st

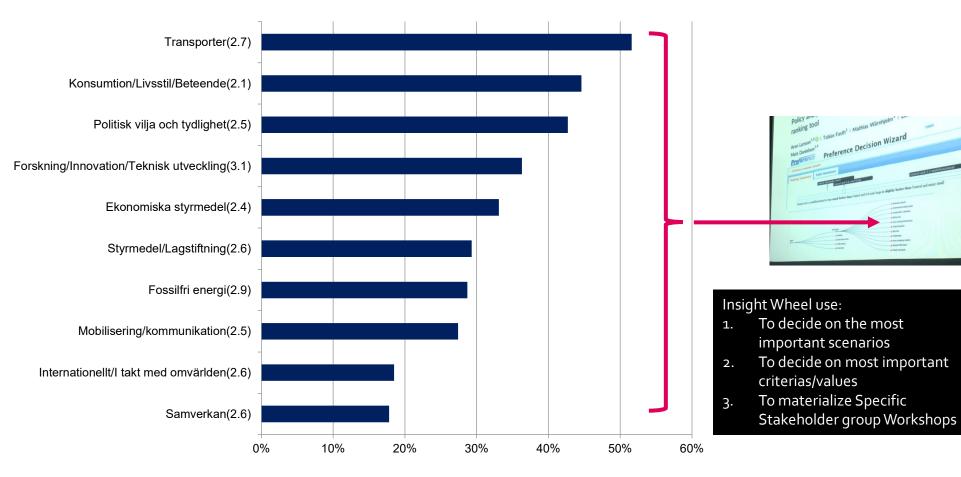
#### Resultat samtliga intressentgrupper

Stakeholder Agenda – What factors do you think will important to reach the Swedish Climate goal Zero emissions 2045?

Total





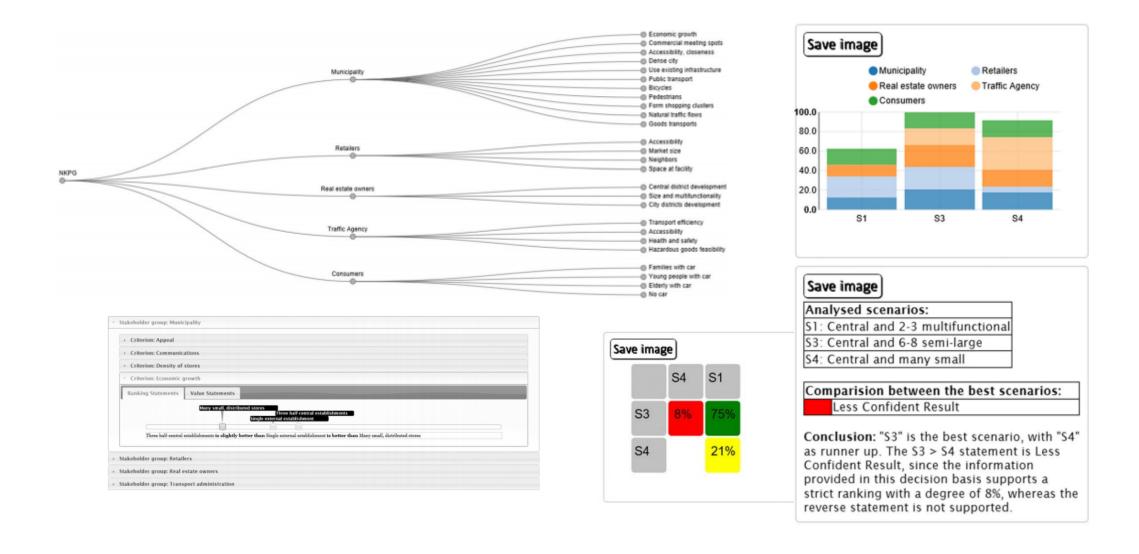


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## Applying multi-criteria decision making methodology



# Possible values in new process

- Structure for mechanical handling (a "good/ethical" buracracy) of stakeholder involvement
- Codes for tagging stakeholder issues in order of meaning/values/critereas instead of only stakeholder
- Scenarioplanning for a more efficient process
- Less appeals
- Knowledge feeding value creating innovation
- Laboration which stakeholders raised a specific issue & and what issue was raised by what stakeholder?

→ Overall transformation direction; From a compliance process to a valuecreating innovation process